

Community - Compassion - Excellence - Growth - Respect



Artwork By Paryss

**community**  
**SERVICES**  
*Changing lives together*

**2023**  
**Annual Report**  
Maple Ridge / Pitt Meadows Community Services



*Changing lives together*

Maple Ridge Pitt Meadows Community Services is an accredited, multi-service charity dedicated to providing quality programs and services to Maple Ridge and Pitt Meadows for over 50 years. This year we served over 22,000 people in our community with 31 programs and services that support and empower individuals and families to realize their potential and achieve self reliance through increasing skills and confidence, decreasing isolation and risk, supporting progress and change, reducing stigma and dependencies, and accessing resources and services. With over 44 Community Partners, 80 employees and over 100 volunteers, Maple Ridge Pitt Meadows Community Services is a respected pillar of support and resources for our communities.

## Our Programs

### Legal Services

Community Based Victim Services  
Community Law Advocacy Program  
Family Law Advocacy Program  
Legal Services

### Mental Health Services

Anxiety/Depression Group  
Child & Youth Mental Health Outreach Program  
Community Living Support Program  
The Club

### Senior Services

Better At Home  
Community Meal Delivery Program  
Meals on Wheels Program  
Seniors Activity Program (aka Seniors' Party Bus)  
Senior Navigation and Peer Support Program  
Seniors Social Prescribing  
Seniors Digital Literacy Program

### Volunteer Services

Supported Volunteer Program

### Children and Youth Services

Children & Youth with Support Needs  
Alisa's Wish Child & Youth Advocacy Centre  
Foundry Ridge Meadows  
Restorative Justice  
Youth & Family Conflict  
Foundry Works

### Counselling Services

Clinical Counselling Services  
Susena Counselling

### Early Childhood Services

Child Care Resource & Referral Program  
Community Parenting Program  
Daddy & Me  
Family Place Community Parenting Centre

### Family Services

Child and Youth Connections  
Family Strengthening Outreach Services  
Out of Care Options

# Executive Director's Message



Community Services ED report March 31, 2023

It's with incredible pride and enthusiasm that I share my thoughts for this year's annual report. On the heels of COVID, moving into the new building and meeting the needs for additional and responsive services; the volunteers and staff of Community Services were simply phenomenal! Offices and group-spaces were settled as quickly as possible to ensure services could operate, committees jumped into action with wellness events and health and safety signage, grant applications were successfully sought to better position us with technology and staff training, housing services for youth were finessed and the organization fostered stronger relationships with a like-minded co-location partner; an incredible year to say the least. The wisdom and steadfast leader-

ship of our Board of Directors was evident throughout the year and much credit to the organization's culture and thriving practices must be given to the members of the management and senior leadership teams. I am particularly proud of the organization's volunteers and recognize that their contribution as Alisa's Wish Ambassadors and Senior Services volunteers truly make many of our programs possible for our community. The organization is leading up to its re-accreditation in October 2023 and huge gratitude is due to our amazing Program Supervisors and MOCK Team Reviewers who are creatively and inspirationally preparing the entire organization for another successful review; confirming that the organization truly does achieve best practice standards throughout. I'm honored that Community Services serves a significant role in community initiatives such as the Community Chest, STORM, the Seniors Planning Committee, Community Network and the recent support of the Maple Ridge fire victims. Looking ahead, Community Services will continue its commitment to working collaboratively with community organizations, to enhance the impact of our committees including the Truth and Reconciliation Committee and the Equity Diversity and Inclusion committee, to share, with Cythera, the important work of education and advocacy of safety for women and girls and most importantly strive to address the ever-changing and evolving needs in our thriving communities. Within the hallways of Community Services, we often say that "it takes a village" and we couldn't be more grateful to the village of funders, community partners, donors, people-in-need, volunteers and professionals who trust and rely on us; we are grateful for your trust and do not take the responsibility lightly. Thank you, thank you, thank you.

A handwritten signature in black ink, appearing to read 'V. Kipps'.

Vicki Kipps  
Executive Director  
Maple Ridge Pitt Meadows Community Services

# Memberships and Associations

Association of Fundraising Professionals  
BC Childcare Association  
BC Council for Families  
Chartered Professional Accountants of BC  
Chartered Professional in Human Resources of BC / Yukon  
Chamber of Commerce Maple Ridge Pitt Meadows  
Family Resource Programs of BC  
Social Current Council on Accreditation COA  
Community Social Services Employers Association  
Early Childhood Pedagogy Network  
Federation of Community Social Services of BC  
Network of Child and Youth Advocacy Centres



## BOARD OF DIRECTORS



# STRONGER TOGETHER

Board of Directors Left to Right: Gwen O'Connell, Trevor Connor, Lynn McCarthy, Lucy Meechan, Tisha Scoffins, Ron Wallsmith, Vicki Kipps, Steve Heart, Jan Hickman, Lisa Begg (Nadine Power and Bart Findlay are missing from the photo)

## SENIOR LEADERSHIP TEAM



**Vicki Kipps**  
Executive  
Director



**Kristy Rogge**  
Director of  
Operations



**Sandy Micono**  
Director of  
Finance



**Joanne Leginus**  
Director of  
Administration &  
Services



**Kerry Pavan**  
Director of Human  
Resources

## Our Principles

We operationalize our values by adhering to the following principles:

- We collaborate with stakeholders to ensure standards of excellence and transparency in program planning and service delivery.
- Our environments are safe, healthy, supportive and inclusive.
- We are committed to excellence in leadership and financial accountability.
- We create ongoing positive change through a commitment to continuous learning, quality improvements, and growth.
- We respect our clients and stakeholders and we are committed to a hopeful, strength focused client-centred approach in all we do.

# Community Partners

ACT 2 Child and Family Services  
 Adele Letwin Legal Services  
 Adler School of Professional Psychology  
 Alouette Addictions Services  
 BC Network of Child and Youth Advocacy Centres  
 Child and Youth Mental Health Team  
 City of Maple Ridge  
 City of Pitt Meadows  
 City University  
 Cythera Transition House  
 Coast Mental Health  
 Early Childhood Pedagogy Network  
 Family Education and Support Centre  
 Family Smart  
 Foundry Central Office  
 Fraser Health  
 (Nurse Practitioner) and HEAL Clinic  
 Fraser River Indigenous Society (FRIS)  
 Golden Ears Care Society  
 inertgrated Child and Youth Team  
 Katzie First Nation  
 Kiwanis Club of Golden Ears  
 Martha A. Sandor Legal Services  
 Maple Ridge Community Foundation  
 Maple Ridge Health Unit  
 Maple Ridge Library  
 Maple Ridge, Pitt Meadows, Katzie Seniors Planning Table  
 Ministry of Children & Family Development  
 Ministry of Social Development & Poverty Reduction  
 Pacific Community Resource Society - Astra  
 PLEA Community Services  
 Ridge Meadows Association for Community Living  
 Ridge Meadows Child Development Centre  
 Ridge Meadows Division of Family Practice  
 Maple Ridge Pitt Meadows Katzie Community Network (CN)  
 Ridge Meadows R.C.M.P.  
 Ridge Meadows Senior Society  
 School District 42  
 The Salvation Army Ridge Meadows Ministries  
 Trinity Western University  
 United Way of British Columbia  
 Work Safe BC



# Funding

## Our Funders

BC Housing  
 City of Maple Ridge  
 City of Pitt Meadows  
 Community Action Program for Children  
 Community Action Initiative of Canada  
 Community Living British Columbia  
 Department of Justice  
 Fraser Health  
 Foundry Central Office  
 Gaming Policy and Enforcement Branch  
 Government of British Columbia  
 Legal Services Society  
 Ministry of Children & Family Development  
 Ministry of Education and Child Care  
 Ministry of Employment and Social Development  
 Ministry of Public Safety and Solicitor General  
 Ministry for Social Development and Poverty Reduction  
 New Horizons For Seniors Programs  
 The Law Foundation of British Columbia  
 United Way of British Columbia

Community Services is funded by municipal, provincial and federal sources, United Way, local service groups, foundations, private donors, and third party fundraisers.

## Service Club Donors

Fraternal Order of Eagles  
 Meadow Ridge Rotary Club  
 Rotary Club of Haney  
 Pitt Meadows Lions Club  
 Kiwanis Club of Golden Ears

## Major Donors

B.C.D. Holdings Ltd.  
 Founder's Cup Charity Foundation  
 Ghai Charitable Foundation  
 Hopcott Farms  
 Kiwanis Club of Golden Ears  
 Sarcemas Inc. (240th McDonalds)  
 The Stewart Family Foundation  
 Vancity Credit Union Pitt Meadows



We would also like to acknowledge the generosity of our individual donors, third-party fundraising organizers, and monthly donors.

# Building Brighter Futures Together

## Child & Youth Services Spotlight



**“Having a safe place to live helped me finish highschool and get a job”**

**“I am so proud of what I can do on my own now after working with the program”**

**“ I felt like a weight of 1000lbs was lifted off my shoulders after I got some help”**

**“My worker even drove my dad to where I was living so we could have a family meeting”**

**“After the meeting, I had a better understanding of why I was angry and what I could do different”**

**“I now have a sense of safety and stability”**

**“As a parent I was frightened and overwhelmed for my child’s safety until I learned how to understand and communicate my fears”**

Photo:  
Foundry Ridge Meadows Hike

Helping to shape the future of our community not only means stepping up – it means showing up. Our youth programs are doing just that by providing safe access to important services like counselling, peer support, physical & mental health supports, substance use support, employment and education and other community resources the youth identifies as an interest.

Our youth housing program shares this vision with the added importance of a safe living space and programming that reminds and holds space for our young people at their pace to create a life of

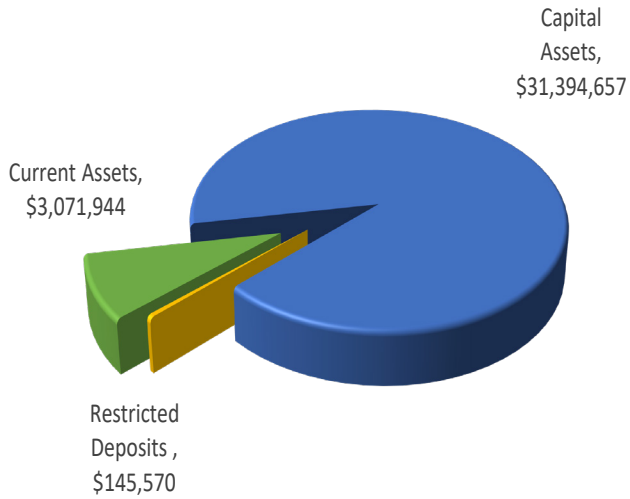
independence and happiness for themselves regardless of where they have come from.

Walking alongside our young people and giving them ownership and autonomy in their life choices goes farther than we know. It means empowerment, it means trust and it means creating that reality. As our programs expand and evolve, we must continue to amplify our youth’s voices so they continue to guide our services. Our commitment remains solid - keep stepping up and showing up to build a brighter future for youth and our communities.

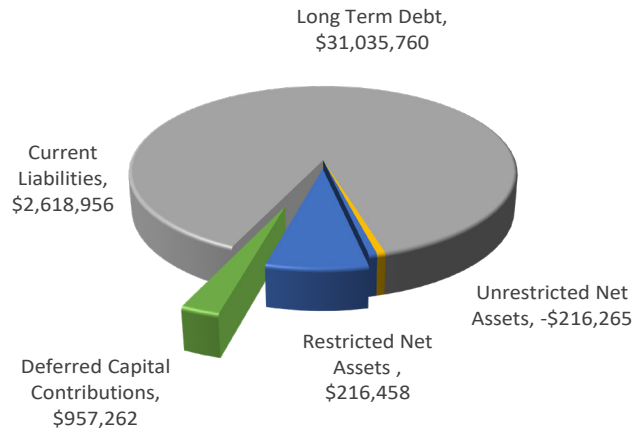


# Statement of Financial Position

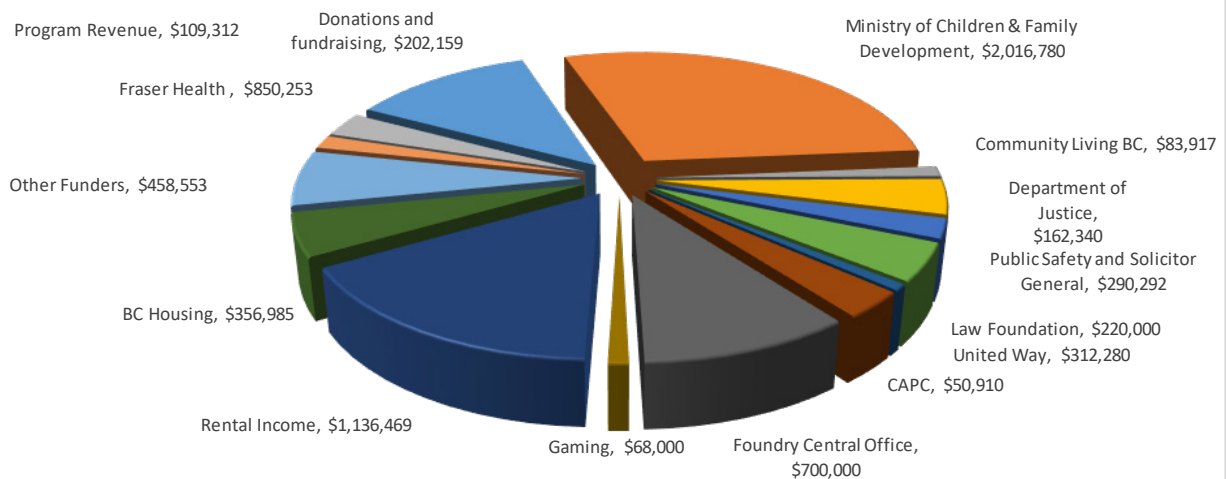
## Assets



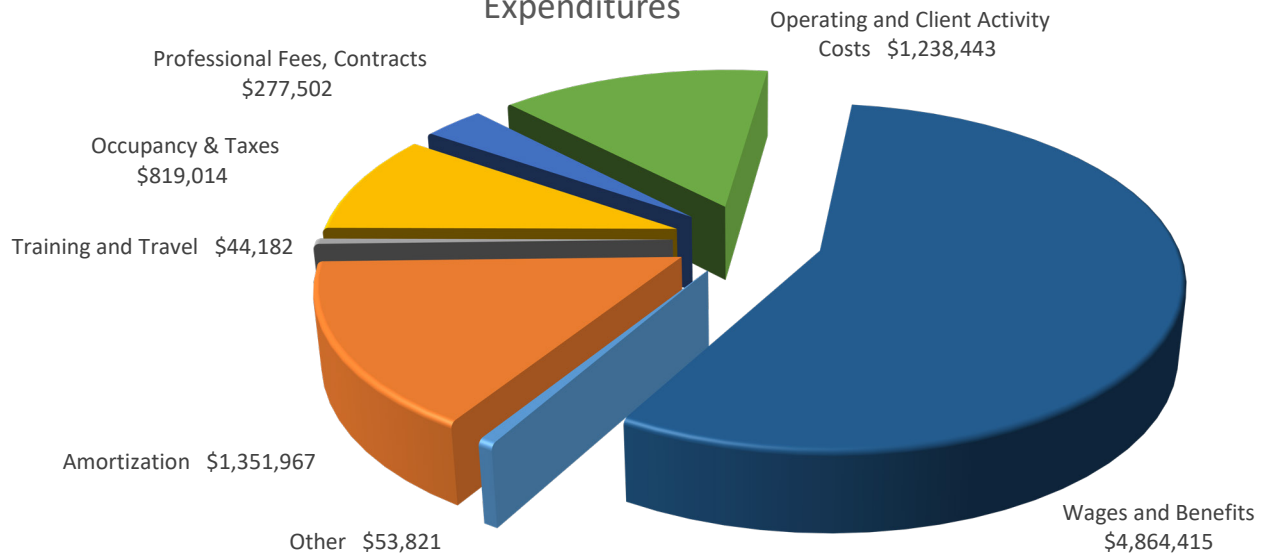
## Liabilities and Net Assets

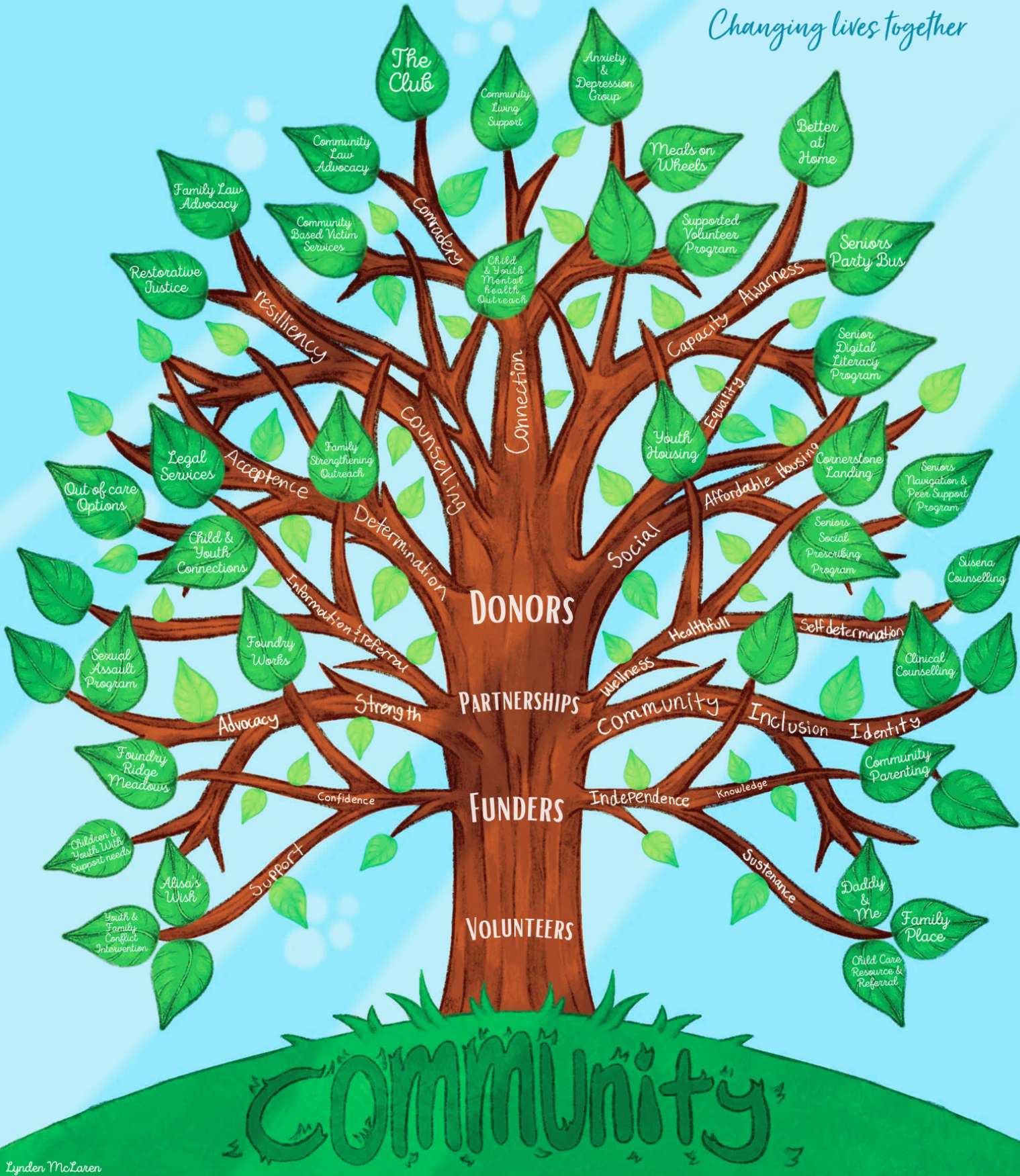


## Revenues



## Expenditures





# Fund Development

## Small acts of kindness make a huge impact

We are extremely grateful for everyone who has donated or held fundraisers in support of our clients this past year, we couldn't support the community without you! No matter your age or experience, you can make a big impact on those in need. We are very thankful for everyone who has taken the time to support us this past year!



Insiyah, 15, heard that we'd be welcoming 20 young people into our new youth housing program. As this would be their first experience living on their own, and many would be without the necessities or funds to set up their new home; Insiyah applied for and received a \$1,500 grant to help. She used the funds to purchase dishes, cutlery, glasses and more for each suite. Upon seeing the donated items, one young tenant shared, "I have never had anyone give me new things". Insiyah wanted to do even more to help these young people so she asked for and received a donation of refurbished iPads from Rogers. Insiyah's gifts meant that these young people wouldn't have to purchase these items on their own, and her gifts showed them that someone cared about them. Insiyah's heart is filled with kindness and empathy and we are grateful to know her.

Sandi is a compassionate person who has helped fundraise for various throughout most of her life. When she first heard about Alisa's Wish Child & Youth Advocacy program, she immediately wanted to help, and raised over \$10,000 from her first event! Over the years, the now annual Strut Your Stuff fundraiser has turned into a much sought-after event and Sandi has raised a mind-blowing \$77,000, to help reduce the trauma of young victims of abuse and their families. Sandi sets an example for her peers and younger generations alike - showing them the importance of giving back and making a positive impact.



It's deeply moving to see community champions from all walks of life doing what they can to make a huge impact on those in need. We are beyond appreciative of our incredible community and everyone who has helped us support our clients – THANK YOU!

Heather Walker  
Manager of Fund Development

# Collaboration is key

We partner with 44-different groups and organizations!

## Volunteers make a difference

Our programs rely on the support of dedicated  
and caring volunteers!

## Success and learning

Close to 100% of our program clients share that they gained  
valuable skills and experiences by receiving service.



*Changing lives together*

·FOUNDRY·  
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Community Services Charitable Registration # 130917768 RR0001

Connect with us!

